

Alamo Hills Advanced Aesthetics & Laser Center

VIP MEMBERSHIP AGREEMENT

(805) 527-3711

We use the words "YOU" and "YOUR" to mean the Buyer or Member. The words "WE" and "OUR" refer to Alamo Hills Advanced Aesthetics Laser Center.

Member's Name: \_\_\_\_\_ Birthday: \_\_\_\_/\_\_\_\_/\_\_\_\_ Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_ E-Mail Address: \_\_\_\_\_

VIP MEMBERSHIP TYPE:  GOLD VIP

PLATINUM VIP

Table with 2 columns: Gold VIP Membership includes (1. One complimentary service of your choice per month: HydraFacial Treatment, Microdermabrasion, European Facial, Anti-Aging Facial, Acne Facial; 2. Botox \$9.50/Unit; 3. 10% OFF Regular Price of All Services; 4. 10% OFF Regular Price of All Products; 5. Venus Freeze Treatments \$200/Treatment; GOLD VIP Membership: \$575.00 Paid in Full, \$99.00 Each Month for 6 Consecutive Months) and Platinum VIP Membership includes (1. One complimentary service of your choice per month: HydraFacial Treatment, Microdermabrasion, European Facial, Anti-Aging Facial, Acne Facial; 2. Botox \$8.50/Unit; 3. 15% OFF Regular Price of All Services; 4. 15% OFF Regular Price of All Products; 5. Venus Freeze Treatments \$150/Treatment; PLATINUM VIP Membership: \$1150.00 Paid in Full, \$99.00 Each Month for 12 Consecutive Months)

PAYMENT SCHEDULE:

MONTHLY VIP MEMBERSHIP: Your membership term begins on \_\_\_\_\_ And expires on \_\_\_\_\_. Your first monthly fee of \$99.00 is due today, \_\_\_\_\_. Your VIP Membership dues of \$99.00 will be due on the 1st of each month until your VIP membership expires or is terminated in accordance with this agreement.

LATE CHARGE: - If all or part of any scheduled payment is late, there will be a late fee charge of \$25.

(Initial) It is the responsibility of the Member or membership buyer to inform us of any changes to the card on file so that there is no delay in automatic payment or late payment.

PAID IN FULL MEMBERSHIP

Your membership term begins on \_\_\_\_\_ and expires on \_\_\_\_\_. Your full payment of \$\_\_\_\_\_ is due today, \_\_\_\_\_.

(Initial) Your membership will be renewed automatically after the initial term to a month to month membership with the Gold Membership benefits unless a 30 day written notice is given to cancel your membership. A new contract must be signed to be eligible for the Platinum VIP Membership, or to renew as a Platinum VIP member, with the Gold VIP Membership benefits.

(Initial) Paid in full Members can redeem up to two monthly complimentary services each month. The complimentary Member service will be forfeited if complimentary Member service is not redeemed by the end of their membership term. No refunds will be given for unredeemed complimentary service.

CANCELLATION POLICY

Membership Cancellation

(Initial) Membership cancellation fee will be waived if Membership is cancelled within 3 days of signing up only if no service and/or products have been used or purchased with the membership. If a service was received and/or products purchased with the Membership discounts within 3 days than the member will be charged the full price of the services and/or products received.

(Initial) A cancellation fee of \$150 (for Gold 6 month membership), and \$250 (for Platinum 12 month membership) will be due if membership is cancelled for any reason after the 3 days and before the end term of the membership.

(Initial) You may cancel your VIP Membership and have the cancellation fee waived only in the event of a medical reason that prevents you from redeeming the services provided under this membership. Cancellation fee may also be waived in the event that you permanently relocate your residence (this DOES NOT include the intent to relocate) since joining the VIP Membership such that neither your residence nor place of employment are within a 30 mile radius away from AHAA&LC.

(Initial) All cancellation requests MUST be accompanied by written proof of relocation (e.g., Mortgage or Rental Agreement, utility bill, car insurance) or a letter from a medical doctor stating the reason. All cancellations require 30 days written notice and are effective after the date received.

Upon arrival of your written request for VIP Membership cancellation during the initial VIP Membership term, you will be relieved from making any future VIP Membership payments. Payments due prior to the effective date will be charged as scheduled.

(Initial) All refunds will be for the months for VIP Membership remaining after the effective date of cancellation. Upon termination or cancellation of your VIP Membership, all unredeemed VIP Membership services will expire.

Appointment Cancellation

(Initial) Appointment cancellations require 48 hours notice to avoid penalties.

(Initial) Same day cancellations will be charged \$50 per each hour of appointment time reserved for you, and/or forfeit the complimentary treatment for that month.

(Initial) Failure to cancel (no phone call or failure to show for scheduled appointment), you will be charged the full price for the scheduled service or forfeit the complimentary treatment for that month.

RULES & REGULATIONS

1 - During the term of your VIP Membership Contract, your dues Based VIP Membership entitles you to your complimentary treatment and other discounts stated above at Alamo Hills Advanced Aesthetics & Laser Center after each of your paid monthly payments. Only one Complimentary VIP service may be used per month based on membership terms. Your VIP Membership status must be active in order to redeem any VIP Member services included in the VIP Membership. Complimentary VIP services must be received within 30 days of each other. It is the responsibility of the Member to schedule and receive the VIP Complimentary services within the 30 days or the Complimentary VIP Treatment will be forfeited for that month, no exceptions.

Your VIP Membership services are not transferable to any other person or entity.

2 - We reserve the right to terminate or deny re-enrollment for an indeterminate amount of time if a customer has an unsatisfactory payment history. IF THE VIP MEMBERSHIP ACCOUNT BECOMES DELIQUENT AND IS NOT PROPERLY CANCELLED, THIS ACCOUNT WILL BE REFERRED TO COLLECTIONS AND BUYER AGREES TO PAY ALL REASONABLE COLLECTIONS COSTS, INCLUDING REASONABLE ATTORNEYS FEES.

3 - For purposes of identification and billing, you agree to provide us with current, accurate complete and updated information including your name, address, telephone number and applicable payment data. You agree to notify us promptly of any changes to your VIP Membership data.

4 - You have the right to receive a notice of change in the event that any changes to the terms and conditions of your VIP Membership are implemented that will vary the amount to be periodically billed to your account as specified in the VIP Membership description and Payment Schedule section of this agreement. We will send you a notice of change at the mailing address you have provided at the top of this Agreement at least ten days prior to the effective date of such change.

5 - Except as expressly provided herein, we may modify our services or the terms and conditions of this Agreement at any time without notice and such modifications shall be deemed effective immediately upon making such changes.

6 - DISCLAIMER OF LIABILITY - Alamo Hills Advanced Aesthetics & Laser Center only hires Estheticians, Registered Nurses and Clinicians who comply with state, city and/or local licensing requirements. If you would like to see a particular Clinicians license or registration, please contact the Clinic Administrator. Additionally, if you have any questions, comments, or complaints about your Aesthetician, Registered Nurse or Clinician please bring this to the attention of management immediately. It is your responsibility to inform the therapist of any pre-existing conditions, limitations or specific sensitivities as well as to inform your therapist if you feel any discomfort during the session.

7 - Inappropriate behavior from clients or Alamo Hills Advanced Aesthetics & Laser Center employees will not be tolerated in any manner. We request that you immediately notify the Alamo Hills Advanced Aesthetic & Laser Center Administrator for appropriate action. We have the right to refuse or discontinue service at any time for any reason. You agree to follow all clinic rules and regulations. Violation of clinic rules and regulations may result in suspension or cancellation of your VIP Membership.

8 - Alamo Hills Advanced Aesthetics & Laser Center is not responsible for overdraft fees or penalties incurred by the member from their financial institutions.

YOU UNDERSTAND AND VOLUNTARILY ACCEPT ANY RISKS ASSOCIATED WITH YOUR TREATMENTS, OR ANY USE OF THE CLINIC'S FACILITY. YOU AGREE THAT ALAMO HILLS ADVANCED AESTHETICS & LASER CENTER IS NOT LIABLE FOR ANY INJURY, INCLUDING PERSONAL, BODILY, MENTAL INJURY, OR ECONOMIC LOSS.

Credit Card  M/C  VISA  A/E  Discover

Credit Card #: \_\_\_\_\_ Security Code: \_\_\_\_\_ Expiration Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

(Initial) \_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_  
MEMBER SIGNATURE MEMBER PRINTED NAME DATE

(Initial) \_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_  
BUYER SIGNATURE BUYER PRINTED NAME DATE

Office use only: Member Sign up date: \_\_\_\_/\_\_\_\_/\_\_\_\_ End date: \_\_\_\_/\_\_\_\_/\_\_\_\_ Payment -  m/m  full ID #: \_\_\_\_\_  
Date inputed in system \_\_\_\_\_ ID Checked: \_\_\_\_\_ (Initials) Accepted by (staff): \_\_\_\_\_